



AMR / AMI PROJECT PHASE 1

Miami County Sanitary Engineering

August 2019

Dear Customer,

Miami County Sanitary Engineering (MCSE), in efforts to continually improve its infrastructure, has contracted with Everett J. Prescott, Inc. to upgrade the current metering system with a new Advanced Metering Infrastructure (AMI) System. This project will allow meters to be read with Automatic Meter Reading (AMR) and eliminate monthly manual readers. This will significantly reduce meter reading cost and will provide all parties with better customer service and usage data.

The project will include meter upgrades in some homes and the addition of Meter Interface Unit (MIU) for all customers in the Phase One (1) Project Area. The MIU will be used to transmit a radio signal with current meter reads to a gateway base station. This unit will reduce the need to manually read the meters and has the ability to aid in finding high water usages.

The meters and MIU's will be installed by contractors working for Everett J. Prescott, Inc. The contractor, Advanced Utility Services, LLC will be easily identified with company badges and marked vehicles. In the coming weeks, Advanced Utility Services, LLC will be scheduling appointments for inside meter change outs. The MIU's will go on the current remote pad that is located on the outside of your home or in a meter pit. The replacement of the MIU's will not require an appointment.

Most of the work will be done Monday - Friday 7:30 am to 7:00 pm and Saturday's 8:00 am to 3:00 pm.

Water interruption is expected to take less than thirty (30) minutes.

Advanced Utility Services, LLC will contact you by home visit, phone, email, and/or door hanger to schedule an appointment for meter change outs that require access inside your home.

Those customers who do not need a new meter will not be contacted, but you may see the contractor, Advanced Utility Services, LLC, working out in your neighborhood.

For additional information please contact the Miami County Sanitary Engineering Department at 937-440-5653 or visit www.miamicountyohio.gov/AMR_AMI.

Miami County Sanitary Engineering Department
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